



Three Levels of  
Unparalleled Service!

It's time to  
**GO GREEN**

with  
**CrafTechRMS**  
Remote Managed Services



**CrafTechRMS**  
Remote Managed Services

**RED**

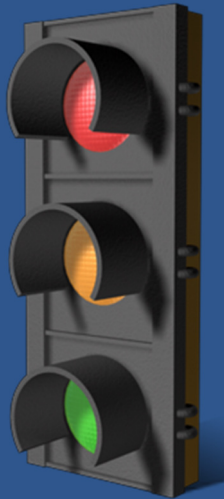
Monthly On-Site Checkups  
Fast, Reliable Tech. Support  
24/7 Network Monitoring  
Basic Preventative Maintenance  
Virus / Spyware Monitoring

**YELLOW**

All of the Above Plus:  
*Unlimited Remote Support*  
Full Proactive Maintenance  
50% Off DataBank Online Backup  
Virus / Spyware Removal  
Discounted Special Projects

**GREEN**

All of the Above Plus:  
*Unlimited On-Site Support*  
*Free On-Site Backup*  
*Free DataBank Online Backup*



34 State Road  
Media, PA 19063  
610.566.0980 ph  
610.566.9340 fax  
CrafTechRMS.com

your own **IT department...**  
for a *fraction*  
of the cost

**Simple  
Reliable  
Affordable  
IT Solutions**



Celebrating 26 years  
of excellence!

# This is IT!

CRAFTECH RMS IS THE ANSWER!

## CrafTechRMS

### Remote Managed Services

#### WHAT DOES RMS GIVE ME?

- Unlimited On-Site Support.
- Unlimited Remote Support.
- 24/7/365 monitoring of your entire office network.
- Proactive maintenance that stops problems before they start.
- Fast Response Help-Desk
- And more!

REMOTE MANAGED SERVICES, or RMS, is a proactive, comprehensive network maintenance and support solution. Designed for small and medium-sized businesses, RMS is a cost-effective alternative to an in-house IT department. When you "Go Green" with CrafTech RMS, for one fixed monthly fee you will get *unlimited* service for your entire office network. In fact, having CrafTech RMS is better than having an in-house department, because we take IT to a whole new level. Once we place our system on your network, our advanced 24/7 monitoring and management tools will allow us to take proactive steps to greatly improve the performance and stability of your systems. Using preventative maintenance of this kind, we can find and fix problems often before you even know about them. Should a problem arise, we can respond instantly without having to interrupt your workday.

**CALL US TODAY!**  
**(610) 566 - 0980**

*Present this offer for \$200 off set-up fee!*



#### REDUCED EMPLOYEE DOWNTIME

Once our system is in place, 95% of technology issues can be addressed and corrected remotely, so you don't even have to wait for a tech to come out. Of those, many problems can be fixed with no interruption to the user!



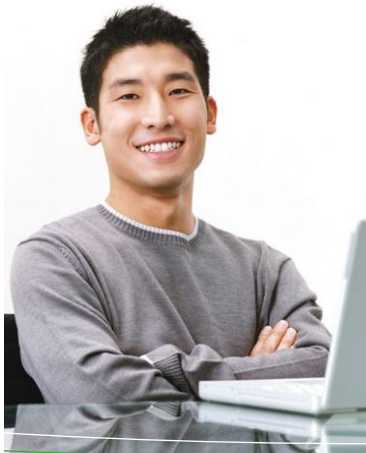
#### PROACTIVE MAINTENANCE

Our CrafTech RMS servers are working 24/7 to keep you up and running, allowing us to take preventative actions to stop potential problems *before* they affect your business.



#### FIXED MONTHLY IT EXPENSES

The days of surprise technology expenses are over! With CrafTech RMS, you can finally budget your IT expenses. Just one low monthly payment will get you unlimited coverage for whatever comes up!



WITH OVER 20 YEARS OF SERVICE, YOU CAN TRUST YOUR TECHNOLOGY WITH US!

Call CrafTech for all of your computer needs, from new PCs and laptops, to repair, to web design, you name it, we'll do it!

(610) 566-0980 - Phone (610) 566-9340 - Fax Sales@CrafTech.com www.CrafTech.com